



LAMBSON LIMITED

QUALITY POLICY

The principal quality objectives of the company are:

- To ensure that high quality goods and services are supplied to our customers.
- To fulfil, and aim to exceed all customer requirements.
- To produce efficient and economical processes so we get things right first time.
- To promote confidence with external companies and demonstrate that quality assurance is fundamental to the company.
- To ensure that we meet legal and statutory requirements.
- To develop and maintain effective and economical programmes for the management of quality in accordance with the EN ISO 9001: 2000 international standard.
- To ensure that all members of staff are aware of their responsibilities regarding the quality management system and to ensure that the level of skill, training and competence is sufficient to meet these responsibilities.
- To communicate the importance of meeting customer requirements, and promote the awareness of these requirements by appropriate means such as clear documentation, newsletters, team briefings, coaching, and awareness training.
- To monitor and improve our programme of continuous improvement throughout the company.

Signed:

Date: September 2006

G F Hall
Managing Director